



SUBJECT**N20 Engine Coolant Thermostat: Limited Warranty Extension to 10 Years/120,000 Miles****MODEL**

F30 (320i Sedan)

Model Years 2013 and 2014 produced from 2/28/2013 to 3/31/2014

F30 (320i xDrive Sedan)

Model Years 2013 and 2014 produced from 2/26/2013 to 3/31/2014

F30 (328i Sedan)

Model Years 2012, 2013 and 2014 produced from 10/19/2011 to 3/31/2014

F30 (328i xDrive Sedan)

Model Years 2013 and 2014 produced from 11/23/2011 to 3/29/2014

F31 (328i xDrive Sports Wagon)

Model Year 2014 produced from 12/05/2012 to 3/29/2014

F32 (428i Coupe)

Model Year 2014 produced from 6/27/2013 to 3/31/2014

F32 (428i xDrive Coupe)

Model Year 2014 produced from 3/13/2013 to 3/28/2014

F33 (428i xDrive Convertible)

Model Year 2014 produced from 7/17/2013 to 3/31/2014

F34 (328i xDrive Gran Turismo)

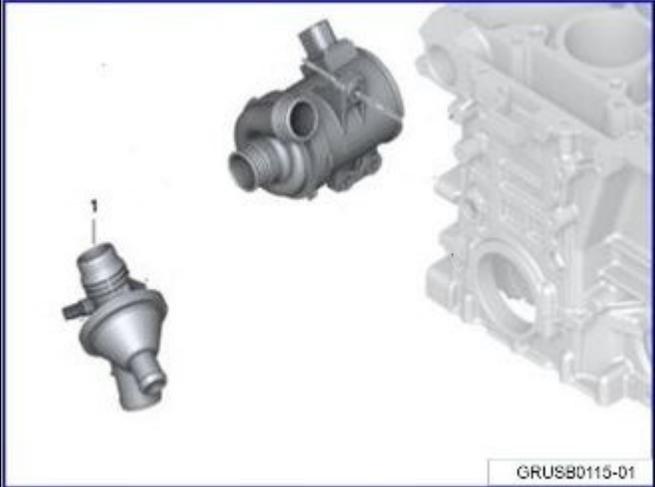
Model Year 2014 produced from 6/12/2013 to 3/31/2014

With the N20 engine

INFORMATION

For the above-referenced vehicles, BMW of North America, LLC (“BMW NA”) is extending the limited warranty for the **engine’s coolant thermostat to:**

- **10 years/120,000 miles as determined by the vehicle’s original in-service date**

	<ul style="list-style-type: none"> • Item #1: This “component-specific” limited warranty extension applies to defects in materials and workmanship and is subject to the applicable vehicle and coverage eligibility requirements, exclusions and limitations that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks. • This limited warranty extension applies to eligible “Model” vehicles that were produced up to and including, as applicable, 3/29/2014 or 3/31/2014 only.
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This bulletin is notice of a “limited warranty extension.” This is NOT a notice of a Recall or Service Action.

There is no immediate repair required unless the BMW vehicle is currently experiencing this problem.

Customer Notification Letter – VIN and Component-specific Warranty Extension

Even though this is **NOT** a Recall, BMW NA will be sending VIN-specific customer notification letters in a phased release.

INCLUDED MODELS

The “model year” start and end date (SOP/EOD) for a specific “model” vehicle within a Series will vary for a number of reasons.

If you are reviewing and verifying a specific vehicle for inclusion, it is important to first:

- Confirm that the “model” and “model year” are identified in the “Model” list above; and second
- Confirm vehicle’s “product date” is also within corresponding date range (the

MM/DD/YYYY version is available in ISPA Light)

ELIGIBLE BMW VEHICLES

To assist you in identifying the eligible vehicles, the DCSnet Warranty Vehicle Inquiry has been updated with the “Vehicle Comment” shown below:

BMW NA has extended the limited warranty for the engine coolant thermostat on this vehicle to 10 years/120,000 miles as determined from the original in-service date. This component-specific limited warranty extension is subject to all the applicable vehicle and coverage eligibility requirements, exclusions and limitations that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks. Please see [SI B01 01 16](#)

Note: Always check the DCSnet Warranty Vehicle Inquiry “Vehicle Comments” and the “Repair History (Claims)” sections first before performing any repairs.

PARTS INFORMATION

Please refer to the Electronic Parts Catalog (ETK/EPC), using the customer’s VIN to locate the applicable replacement part numbers.

Important Notes:

- **Only order these parts in the quantities needed to address customers’ vehicles that have confirmed failures.**
- **“Only in conjunction with” parts:** When applicable, if ETK/EPC identifies additional part (s) that must also be replaced/installed together with the replacement of this component. These “required” additional items are also covered “in-conjunction” and under the terms of this extended limited warranty.
- Also refer to ETK/EPC and the repair instructions for onetime-use fasteners/screws and other information regarding repair-related gaskets, seals, fluid and/or lubricants that also need to be replaced/used and claimed.

Bulk Materials

Part Number	Description	Quantity
82 14 1 467 704	BMW antifreeze/coolant (One Gallon)	Sublet, see below

WARRANTY INFORMATION

The engine coolant thermostat limited warranty extension to 10 years/120,000 miles applies to “eligible US-specification BMW vehicles” that are registered, operated and have their covered repair performed by an authorized BMW center in the United States (including Puerto Rico).

This coverage supersedes the coverage that is provided under the BMW Certified Pre-Owned Program or any BMW Group Vehicle Service Contract that applies to the vehicle.

Should the engine coolant thermostat fail again, this component is covered by the remaining portion of the extended limited warranty coverage period.

The existing limited warranty coverage for all other parts has not changed.

Non-Qualifying Repairs

Non-US specification vehicles, ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues are not covered under the terms of this limited warranty extension.

Qualifying Repairs - Claim Submission

Claim this work with the defect code and labor operations provided below.

Defect Code:	11 53 90 75 00
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With Fault Code Stored/MIL (Check Engine) Illuminated

Labor Operation:	Labor Allowance:	Description:
00 00 006	Refer to KSD2	Performing "vehicle test" (with vehicle diagnosis system – checking faults)
And:		
61 21 528	Refer to KSD2	Connect an approved battery charger/power supply (indicated in KSD2 as "Charging battery")
And:		
61 00 006	Work time (WT)	Performing vehicle diagnosis – test module
And:		
11 53 500	Refer to KSD2	Removing and installing/replacing coolant thermostat
Or:		
11 53 700	Refer to KSD2	Removing and installing/replacing coolant thermostat (Coolant already drained to perform another repair)

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead.

Work time labor operation code 61 00 006 is not considered a Main labor operation; however, it

does require an individual punch time and an explanation on the repair order and in the claim comments section.

Or:

External Leak

Labor Operation:	Labor Allowance:	Description:
17 00 009	Refer to KSD2	Checking cooling system for leaks
And:		
11 53 500	Refer to KSD2	Removing and installing/replacing coolant thermostat
Or:		
11 53 700	Refer to KSD2	Removing and installing/replacing coolant thermostat (Coolant already drained to perform another repair)

If you are using a Main labor code for another repair, use the Plus code labor operation 17 00 509 instead.

Refer to KSD2 for the corresponding flat rate unit (FRU) allowances.

And:

Sublet – Bulk Materials

Sublet Code 4	See sublet reimbursement calculation below	Reimbursement for replacing the drained quantity of antifreeze/coolant (Bulk container reference P/N 82 14 1 467 704, one gallon container). Please do not use this part number for claim submission.
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Sublet calculation: BMW antifreeze/coolant (Bulk container reference P/N 82 14 1 467 704) for replacing the drained quantity (50/50 mixture) at dealer net plus handling.

Enter this material cost in sublet and itemize the amount on the repair order in the claim comment section.

Previous Customer-pay Repairs – Limited Warranty Extension Reimbursement

Under this extended limited warranty, BMW of North America, LLC (“BMW NA”) will provide reimbursement for “qualifying customer-pay repairs” that were performed on an eligible vehicle prior to the release of this component-specific limited warranty extension.

Customer-pay repairs are subject to the applicable vehicle and coverage eligibility requirements, exclusions and limitations that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Repairs that do not Qualify for Reimbursement

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues. This exclusion applies to repairs, including consequential, that were performed using non-genuine BMW parts and/or used passenger car or light truck parts.

Requesting Reimbursement for a Previous Repair that Qualifies

For a customer to request reimbursement for a “qualifying customer-pay repair” performed either by an authorized BMW center or independent repair shop located in the United States (including Puerto Rico), please have him/her submit his/her reimbursement request “online” at www.BMW-RP.com under the following reference:

- **B-ELWR 2016 Engine Coolant Thermostat 10Y120M**

Reimbursement Request Procedure

The online process is initiated by attaching/sending “PDF files” of the supporting documentation for the “prior repair.”

The website, the customer-pay reimbursement attachment to this bulletin and the soon to be mailed customer letters all provide information as to “what” documentation is needed to be supplied to support a prior repair.

Note: The online reimbursement request option will be available the week of 3/14/2016.

Alternative methods to request reimbursement, either through the mail or by fax, are also provided.

A copy of the “Customer-pay” reimbursement attachment may be printed and provided to the customer.

ATTACHMENTS

View PDF attachment [B010116 Prior Customer-pay Repairs.](#)

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